

THE WITTMANN AGENCY

Love Letters To Bookworms | Liebesbriefe an Bücherwürmer

Global Online Marketing + Strategy For Modern Publishing Entrepreneurs

Reading time 4 min 41 sec

Servus*, my dear First Name !

It's a tale of modern digital times – running our businesses without any security issues.

You may have noticed: [COVID-19 sparks an upward trend in cybercrime](#).

Fact is, that EVERY business, large or small, is a possible target for hackers and cybercriminals.

Small and medium-sized businesses are most vulnerable to cyberattacks and newer forms of malware because there is less sophistication in the cybersecurity along with greater ease for hackers to take information or financial resources.

I've had clients, colleagues and friends, who had their sites removed, E-Mail hacked, passwords changed and data were stolen.

You may think now, OMG, what happens when...

- you get hacked?
- you've given an all-access pass to your online identities (website, Facebook page, Twitter feed) to an intern, assistant, employee or friend and the relationship goes sour?
- your business partner goes out of business or just disappears?

Don't worry, First Name, you're not alone!

I've had more than my fair share of pain: A lightning strike destroyed all my electronic devices at once, I had to set up a new website to take back control of my own business site and my amazon merchant account got hacked during the pandemic just to name a few. After (a lot of) trial and error, here's my list of

Cyber-security mistakes you should avoid in 2020 and beyond

BACKUP

#1 Backup your website and data regularly

Yes, we always say we'll do this...kind of like writing our last will and flossing our teeth...

Ninja Tip: Follow the 3-2-1- Backup Rule, which means, keep at least three (3) copies of your

data, and store two (2) backup copies on different storage media, with one (1) of them located offsite.

At least try to do this once a month (website), once a week (data) — put it on the calendar!

What I use and trust for my business:

(I only recommend services and tools that I actually use in my own business):

Cloud storage: Alfadrive by Alfahosting and [Dropbox*](#)

External hard drive: LaCie MOBILE DRIVE and Intenso

PASSWORD

#1 Store your passwords in an easily accessible and secure location.

I personally use password-protected spreadsheets stored on my computer system, my cloud and hard drive, but there are numerous online password systems, too.

Ninja Tip: Please don't use yellow notes taped to the computer system you're using and think twice before sharing your passwords with others – you're just inviting people to hack into your accounts.

#2 Change your passwords

When someone who has access to your accounts (intern, employee, business partner etc) is removed from your network or company, make sure you change the passwords for all accounts.

Ninja Tip: Think of yourself as a digital landlord changing the locks after a tenant moves out and a new one is about to move in.

Make sure to change passwords and remove extra accounts for your:

- Website
- Web host (Alfahosting, WP Engine etc)
- Cloud Storage (Alfadrive, [Dropbox*](#), Google Drive etc)
- E-Mail account(s)
- E-Mail newsletter service ([Cleverreach*](#), Mailerlite etc)
- FTP account
- Twitter, Facebook and any other social media accounts (YouTube, Vimeo, Spotify etc)
- Online scheduler (Calendly, Acuity, Zapier etc)
- Paypal, merchant accounts and any other online service accounts

What I do in my business:

I set up separate accounts just for them – then you can easily delete their accounts.

#3 Use strong passwords

It's easy to use your pet's name, your birthday or the most used (poor) "12345" but use strong passwords whenever possible.

A strong password

#1 has at least **15 characters**

#2 has **uppercase letters**

#3 has **lowercase letters**

#4 has **numbers**

#5 is **not** like your **previous passwords**

#6 is **not** your **name**

#7 is **not** your **login**

#8 is **not** your **friend's name**

#9 is **not** your **family member's name**

#10 is **not** a dictionary **word**

#11 is **not** a **common name**

#12 is **not** a **keyboard pattern**, such as qwerty, asdfghjkl, or 12345678

#13 has **symbols**, such as ` ! " ? \$ % ^ & * () _ - + = { [}] : ; @ ' ~ # | \ < , > . ? /

Google "strong password generator" to find free online services that instantly generate complex passwords that combine letters, numbers and special characters.

Ninja Tip: "password" isn't a strong password either.

#4 Let them know and make sure you're watching

Make it a part of your business that any malicious online activity will be monitored and not tolerated.

There are great plugins to monitor activity on WordPress (website, blog, landing page). If you use Google's Gmail, you can track what IP addresses accessed your account.

Stay safe, First Name, I'm sending you enormous love & strength.

All my ♥,
xoxo Claudia

P.S. *Bavarian's infamous *Servus*, means "Hello, how are you?" in Germany and Austria.

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P.S.S.S. If you think my digital workbook [5 Mistakes Even Smart Publishing Professionals Make](#) and the fixes, is most helpful, you can't afford to miss my digital guide [25 Digital Marketing Tools And Services Modern Publishing Entrepreneurs Can Trust](#), which is the perfect complement to this workbook.



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